

First Named Inventor: David L. Henrickson Attorney Docket No.: 317071.01
Application No.: 10/731,571 Group Art Unit: 3624
Filed: December 9, 2003 Examiner: Mansfield, Thomas L.
Customer No.: 22971 Confirmation Number: 5084
Title: SCHEME LEVERAGING KNOWLEDGE GAINED OF A CUSTOMER'S COMPUTER
SYSTEM TO SUGGEST POSSIBLE PRODUCTS AND SERVICES OF INTEREST

Commissioner for Patents
Mail Stop Amendment
P.O. Box 1450
Alexandria VA 22313-1450

Amendment

Sir:

In response to the non-final Office Action mailed April 30, 2009, applicants
respond as follows:

Amendments to the Claims are reflected in the listing of claims that begins on
page 2 of this amendment.

Remarks begin on page 8 of this response.

Type of Response: Amendment
Application Number: 10/731,571
Attorney Docket Number: 317071.01
Filing Date: December 9, 2003